JULIE NGUYEN

DIGITAL MARKETER

EDUCATION

University of Waterloo

B.A Legal Studies and Business, Honors 2019 Minors in Computing Technology, Sociology, and Economics President of Economics Society, Orientation Week coordinator

EMPLOYMENT

Federation of Students, Communications Assistant and Social Data Analyst, Waterloo, Ontario

Sept. 2018 - Current

- Pitch, research, cover, and write stories for feds.ca, the undergraduate student union at the University of Waterloo
- Populate and manage brand voice and style guide for social media accounts with over 10,000 combined followers
- Prepare analytics reports that include trend analysis and reporting to various stakeholders

Hack the North, Social Media Marketing Organizer, Waterloo, Ontario

Feb. 2017 - Current

- Created and executed marketing campaign for applications to <u>Canada's biggest hackathon</u> by coordinating with platform, front-end, and design teams to accurately portray the brand
- Increased engagement rate on Facebook, Twitter, and Instagram posts by 3x after 2 months
- Collaborated with various stakeholders such as sponsors, partners, and founders to create an outreach plan that establishes Hack the North as a top-tier tech community that goes beyond the duration of the event

Imprint Publications, Marketing Director, Arts & Life Editor, Waterloo, Ontario

May 2018 - Sept. 2018

- · Created and executed a digital marketing plan to promote publications, partnerships with advertisers, and hiring positions
- Work alongside sales director and executive editor to increase advertising partner opportunities using data analytics
- Lead a small team of reporters to contribute to a bi-weekly production of the newspaper
- Edit, write, and design the two-page Arts & Life section using InDesign

[s]advocacy, Digital Marketing Intern, Toronto, Canada

Feb. 2018 - May 2018

- Created a comprehensive social media marketing plan to promote brand voice and services
- Created infographics, videos, and blogs to increase brand awareness
- Used analytics and data to effectively execute paid advertisements
- Increased following on Twitter, Facebook, and Instagram by 2.5x in 3 months

Federation of Students, Marketing/Promotions Team, Waterloo, Ontario

Jan. 2016 - Aug. 2018

- Worked alongside product development team to incorporate promotions and marketing strategy
- Used social media outlets such as Instagram and Facebook to promote products, events, and services to ~3500 followers
- Used business data analytics on Facebook, Instagram, and Spredfast to optimize audience engagement

SKILLS

DIGITAL MARKETING: Data visualization, Hootsuite, E-mail marketing, Content Management System (CMS), Data analytics, Content creation

VOLUNTEERING

oneROOF Youth Services,, Youth Support Worker

May 2016 - Current

Kitchener, Ontario

- oneROOF Youth Services is committed to providing the safety, support, and overall well-being of youth (age 12-25) experiencing or at-risk of homelessness in the Waterloo Region.
- Created and continue to implement a professional development program for youth
- · Work with other volunteers to assist youth with resumé building, job finding, and interview skills

UW Blueprint, Content Creator

Jan. 2017 - May 2018

Waterloo, Ontario

- Increase <u>Blueprint's</u> brand identity and presence within the Waterloo and greater tech community as the premier organization for NPO software design
- Create engaging content using storytelling on outlets such as Medium, Facebook, and Twitter to cater to an audience of 800+ followers
- Used brand, content, and events to promote a community of altruistic developers in the tech-rich region of Waterloo and UW campus